

KnowledgeLens is an AI-driven document intelligence platform that lets users build a custom AI agent in minutes and instantly ask questions from their own documents. It turns scattered files into a searchable, conversational knowledge base.



## How It Works

## Key Capabilities

- ⚡ Create your AI agent in minutes
- 📁 Upload or connect your documents
- 💬 Ask questions in natural language
- 🚀 Get instant, accurate answers

- 🔒 Secure, access-controlled data handling
- 📄 Supports PDF, DOCX, TXT
- 🧠 Context-aware AI search & grounding
- 📊 Multi-document understanding

## Business Impact

## Ideal For

- 🚀 Faster information retrieval
- 🧠 Single source of truth
- 🕒 Reduced onboarding time
- 📉 Lower manual support effort

- 🏢 Enterprises & corporate teams
- ⚖️ Legal, HR, Finance, Compliance
- 🎧 Customer support & operations
- 📚 Knowledge-driven organizations

**Summary** : KnowledgeLens transforms your documents into a secure AI knowledge agent — delivering fast, reliable answers in minutes.

VoiceInsight Agent is an AI-powered call intelligence solution that analyzes recorded customer service calls to uncover insights on agent performance, customer sentiment, compliance, and issue resolution.



## How It Works

- 🎧 Ingest recorded calls
- 📝 Convert speech to text
- 🧠 Analyze conversations with AI
- 📊 Visualize insights in dashboards

## Key Capabilities

- 😊 Customer & agent sentiment
- 🎯 Agent communication quality
- 📋 Script & protocol adherence
- 🕒 Call duration & talk-time ratio

## Business Impact

- 🚀 Reduced manual audits
- 🎓 Improved coaching & training
- 📊 Data-driven decisions
- 💬 Better customer experience

## Ideal For

- 🎤 Speech-to-text: 90–95%
- 😊 Sentiment analysis: 85–92%
- 📋 Protocol detection: 90%+

Summary : VoiceInsight Agent turns call recordings into clear, actionable insights that improve performance, compliance, and customer experience.

AI Examiner is an AI-powered exam paper generation system built for IDBP University. It automatically creates question papers based on predefined marking schemes, syllabus units, and difficulty distribution, significantly reducing manual effort.



## How It Works

- 📖 Define syllabus, units, and marking scheme
- 📏 Set difficulty mix (Easy, Moderate, Hard)
- 🧠 AI generates questions as per rules
- 👤 Optional human review

## Key Capabilities

- 📊 Unit-wise marks allocation
- 📝 Mixed question formats (Long, Short, MCQs)
- ⚖️ Automatic difficulty balancing
- 🧩 Configurable templates for exams

## Business Impact

- 🚀 Reduced manual audits
- 🎓 Improved coaching & training
- 📊 Data-driven decisions
- 💬 Better customer experience

## Ideal For

- ✅ 100% adherence to marking schemes
- 🎯 High accuracy in difficulty classification
- 👤 Human review supported before publishing

Summary :AI Examiner automates exam paper creation with rule-based precision and AI intelligence, making assessments faster, consistent, and reliable.

Smart FAQ Agent is an AI-powered chatbot that answers user questions directly from existing FAQs. It supports both text and voice interactions, enabling fast, accessible, and consistent support across channels.



## How It Works

- 🗨️ User asks a question (text or voice)
- 🎤 Voice queries are converted to text
- 🧠 AI matches queries with relevant FAQs
- ⚡ Instant response is delivered to the user

## Key Capabilities

- 📖 FAQ-driven intelligent response engine
- 🎤 Text and voice (mic) input support
- ⚡ Fast and accurate query resolution
- 🔧 Easy FAQ updates without code changes

## Business Impact

- 📉 Reduced customer support workload
- 🕒 24x7 instant assistance
- 🌱 Consistent answers for all users
- ♿ Improved accessibility and experience

## Ideal For

- 🎯 FAQ matching accuracy: 90–95%
- 🎤 Voice-to-text accuracy: 90%+
- ✅ Highly reliable for structured, repetitive queries

Summary :Smart FAQ Agent delivers fast, consistent, and voice-enabled support by intelligently answering user questions from existing FAQs.